

Bottomless package FAQs

Q) Do you do split billing for groups?

A) Great news – yes we do. However, please note if every guest pays individually we have large queues to the till between each sitting so please be prepared for this.

Q) I'm organising for a large group, can we pay in advance to get a firm commitment?

A) This is an excellent idea especially during popular times. It's best to pay your deposit as close to your booking date as possible to secure your place.

Q) Does our whole table need to choose either the alcohol package or non-alcohol?

A) No, you decide on the drinks package on a per person basis. For example, a table of 8 may have 6 guests doing the alcohol package and 2 guests doing the 'virgin' package. Please select the appropriate options when booking as it assists us with ordering for the week.

Q) One of my guests chose the 'virgin' option when I booked but has since changed their mind. Is this ok?

A) Yes, absolutely. No need to let us know this change in advance, just let us know on the day. Same with the reverse – if someone was planning to do the standard alcohol drinks package but on the day has changed their mind – no problem, just let us know when you order so we can charge you correctly.

Q) Are non-alcoholic drinks included in the standard alcohol package?

A) No, they are included in the 'virgin' package only. However you can order these as additions to the alcohol drinks package (charged as an add on per glass etc). Additional sides for the food menu are also charged as extras.

Q) What is your maximum group size?

A) We regularly host large group bookings. Please note if you are over 25 guests you will be split across 2 or more tables. We recommend 30 max for sit down events but we can go higher if you don't mind being separated in different parts of the venue. For groups 30+ we require advance payment 2 weeks in advance (non-refundable) as you are booking out the majority of our venue.

There is no minimum number for our bottomless brunch.

Q) I don't know my final numbers yet, should I just book a big table and work it out later?

A) You are welcome to book for the maximum anticipated numbers and reduce it soon after. However, please do let us know asap as we like to avoid empty tables where possible. In the past, we have had tables of 30 or more get reduced to 10-15 for example which leaves us short. It's been a very difficult time for the hospitality industry since COVID arrived on the scene. Please show your support and respect to venues by letting them maximize their covers. Food ordering and staffing are based on bookings, it really does make a huge difference when you don't turn up and this is why many venues now have cancellation fees. We hope you understand.

Important info about bottomless brunch

Bottomless brunch is \$70 per person and includes fresh croissants with house made preserves, a main course and 2 hours of free flowing drinks. Our virgin option is \$55 which includes tea, coffee, juice and soft drinks . We can easily accommodate the following dietary requirements; gluten free, dairy free and vegan. Just let your wait staff know when ordering. For any other requirements please contact us in advance.

Your table will be held for 15 minutes after your reservation time. Please advise us if you will be late. A \$35 deposit booking guarantee is required per person to reserve your table for bottomless brunch. The full balance of your bottomless brunch is payable on the day. If you need to cancel the booking / reduce final numbers please let us know 48 hours in advance and we can refund your deposit.

Our Bottomless Brunch is available 7 days a week; you can book at any time for groups of 6 people or less. We can host large groups after midday on the weekend. Our last sitting is at 13.30.

- * Tables are allocated for a two hour sitting - if you arrive late you may have to forfeit that time. We will try to be as flexible as possible but this will depend on other bookings and how busy the restaurant may be).
- * Last drinks orders taken 15 mins before the end of service – by the glass only, no jugs or bottles.
- * Off menu items such as additional sides, coffees and drinks ordered are charged at the regular price.
- * Want to BYO a celebration cake? No problem, our cakeage fee is \$3 per person.
- * It is not good practice to stockpile beverages or skull beverages, only one (1) drink per person at a time.
- * Any offensive behaviour will be met with RSA (Responsible Service of Alcohol) laws and alcohol service will be limited accordingly.

Thank you and enjoy!